

# Travel Tips from Visa®

- Keep in touch with us: tell us where and when you will be traveling – this can help ensure that your card is not flagged for unusual activity.
- Keep your phone numbers and email address current with us.
- Be sure to know your PINs for your cards – so you can get local currency from ATMs worldwide. You can use your Visa debit and credit cards at any Visa or PLUS branded ATM.
- Know that your daily ATM withdrawal limit on each Denali card is \$510.
- Use secure ATM machines under video surveillance or inside of a bank lobby – these are less likely to be tampered with.
- Forgot your PIN for your Visa debit or credit card? Visit a financial institution during business hours and request a cash advance transaction.
- Carry more than one method of payment: have cards, cash, etc. Remember to separate your cards and cash to avoid having them in the same place.
- For road trips, pay inside the fuel stations instead of paying at the pump to avoid skimming devices.
- Never let your cards out of sight.
- If your card is lost or stolen, call the Lost/Stolen hotline immediately and contact us.

## Important Information. *Keep it in your suitcase!*

### Web Links

The Denali FCU's Locations, Shared Branching & Domestic ATMs:

[www.denalifcu.org/locations](http://www.denalifcu.org/locations)

### For the Domestic and International ATMs:

[www.visa.com/atmlocator](http://www.visa.com/atmlocator)

[www.visa.com/atmlocator/mobile](http://www.visa.com/atmlocator/mobile)

### Phone Numbers

**Lost/Stolen hotline** is open 24/7/365: 800-556-5678

#### **Denali FCU Member Contact Center.**

Hours: M-F 8am-6pm; Sat 10am-6pm

907-257-7200, option 3 or 800-764-1123, option 3

#### **First Data Fraud Detection Work Center**

Hours: 24/7/365

Domestic: 866-283-1935 / International: 712-328-3852

#### **Emergency replacement & VISA information**

800-VISA-911 / Hours: 24/7/365



**DENALI**  
FEDERAL CREDIT UNION  
You belong here.

[denalifcu.org](http://denalifcu.org)

